



Competency Certificate

This is to certify that

Florentina Heger

Successfully completed training in

COM

Communications

**and is a competent user of the
CIMSO software suite Version 3**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux
Manager: Operations
21 April 2006



**Hospitality & Business
Management School**

A handwritten signature in black ink, appearing to read 'George Van Zyl'.

George Van Zyl
Manager: Training
Certificate 95