



Hospitality Management School

South African Chapter

This is to certify that

Carol van Wyk

successfully completed training in

Customer Relations CRM

and is certified as an

INNkeeper Ver 3 User

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
21 July 2005



A handwritten signature in black ink.

George Van Zyl
Manager: Training
Certificate 30