



**Hospitality Management School**

South African Chapter

This is to certify that

**Nadine Hattingh**

**successfully completed training in**

Customer Relations CRM  
Front Office HFO

**and is certified as an**

INNkeeper Ver 3 User

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

**Jean Francois le Roux**  
Manager: Operations  
21 July 2005



A handwritten signature in black ink, appearing to read 'George Van Zyl'.

**George Van Zyl**  
Manager: Training  
Certificate 43