

CimSO

INNkeeper

Hospitality Management School

South African Chapter

This is to certify that

Estie Snyman

successfully completed training in

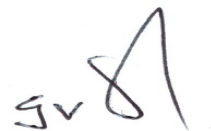
Customer Relations CRM

and is certified as an

INNkeeper Ver 3 User



Jean Francois le Roux
Manager: Operations
21 July 2005



George Van Zyl
Manager: Training
Certificate 57