



Hospitality Management School

South African Chapter

This is to certify that

Jackie Kuther

successfully completed training in

Customer Relations CRM
Reservations HRE
Front Office HFO
Activity Scheduling ACT

and is certified as an

INNkeeper Ver 3 User

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
22 November 2006



A handwritten signature in black ink, appearing to read "George Van Zyl".

George Van Zyl
Manager: Training
Certificate 178