



Hospitality Management School

South African Chapter

This is to certify that

Khairil Izzwan Rahman

successfully completed training in

Customer Relations CRM
Reservations HRE

and is certified as an

INNkeeper Ver 3 User

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
30 January 2007

A handwritten signature in black ink, appearing to read "George Van Zyl".

George Van Zyl
Manager: Training
Certificate 223