



**Hospitality Management School**

South African Chapter

This is to certify that

**Vyroni Masital**

**successfully completed training in**

Customer Relations CRM

Membership CME

Reservations HRE

**and is certified as an**

INNkeeper Ver 3 User

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

**Jean Francois le Roux**  
Manager: Operations  
01 November 2007



A handwritten signature in black ink, appearing to read 'George Van Zyl'.

**George Van Zyl**  
Manager: Training  
Certificate 443