



Hospitality Management School

South African Chapter

This is to certify that

Ronel Pieterse

successfully completed training in

Customer Relations CRM
Debtors Control FDR
Creditors Control FCR
Transactions FTR
Stock Control STO
Retail Sales TRE
Restaurant Sales TRR
Reservations HRE
Front Office HFO

and is certified as an

INNkeeper Ver 3 User

Jean Francois le Roux
Manager: Operations
23 January 2009



George Van Zyl
Manager: Training
Certificate 636