

CimSO

INNkeeper

Hospitality Management School

South African Chapter

This is to certify that

Mári-Lienke Venter

successfully completed training in

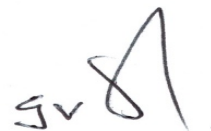
Customer Relations CRM
Reservations HRE
Front Office HFO

and is certified as an

INNkeeper Ver 3 User



Jean Francois le Roux
Manager: Operations
21 September 2011



George Van Zyl
Manager: Training
Certificate 1008