



Hospitality Management School

South African Chapter

This is to certify that

Tasreekah Mentor

successfully completed training in

Customer Relations CRM

Reservations HRE

Front Office HFO

and is certified as an

INNkeeper Ver 3 User

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
21 September 2011



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George Van Zyl
Manager: Training
Certificate 1014