



Hospitality Management School

South African Chapter

This is to certify that

Ruvaro Keja

successfully completed training in

Customer Relations CRM
Communications COM
Debtors Control FDR
Creditors Control FCR
Transactions FTR
General Ledger FGL
Stock Control STO
Procurement SPR
System Maintenance SYS

and is certified as an

INNkeeper Ver 3 User

Jean Francois le Roux
Manager: Operations
23 April 2012



George Van Zyl
Manager: Training
Certificate 1073