



Hospitality Management School

South African Chapter

This is to certify that

Thembisa Guga

successfully completed training in

Customer Relations CRM
Reservations HRE

and is certified as an

INNkeeper Ver 3 User

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
27 August 2013



A handwritten signature in black ink, appearing to read "George Van Zyl".

George Van Zyl
Manager: Training
Certificate 1292