

CimSO

INNkeeper

Hospitality Management School

South African Chapter

This is to certify that

Nici Filer

successfully completed training in

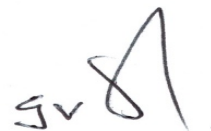
Customer Relations CRM
Reservations HRE

and is certified as an

INNkeeper Ver 3 User



Jean Francois le Roux
Manager: Operations
27 August 2013



George Van Zyl
Manager: Training
Certificate 1296