



Hospitality Management School

South African Chapter

This is to certify that

Hendrina Angala

successfully completed training in

Customer Relations CRM

Communications COM

Retail Sales TRE

and is certified as an

INNkeeper Ver 3 User

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations

18 March 2014



A handwritten signature in black ink, appearing to read "George Van Zyl".

George Van Zyl
Manager: Training
Certificate 1371